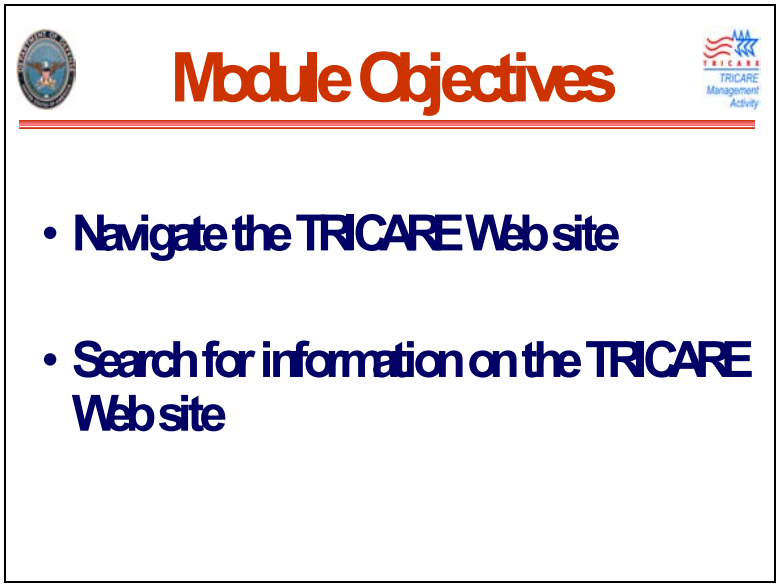
TRICARE Fundamentals Course

Module 2

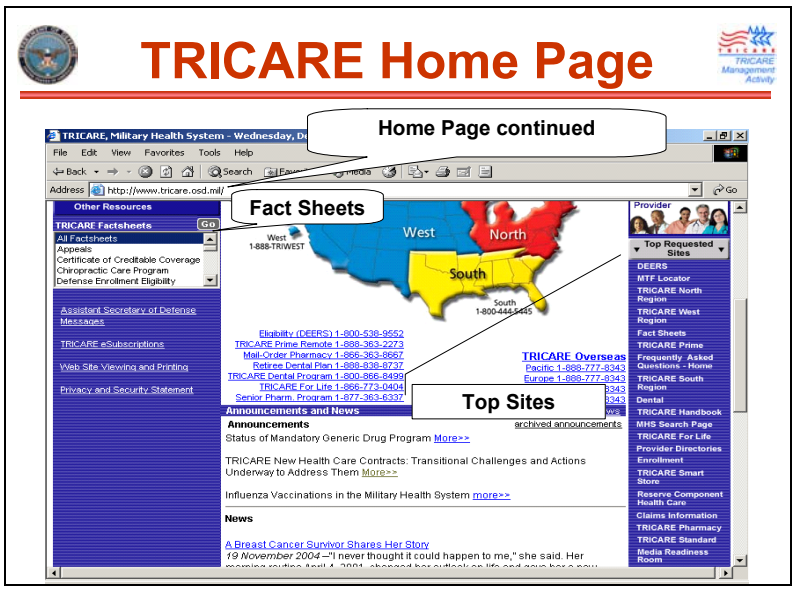
TRICARE Web Search

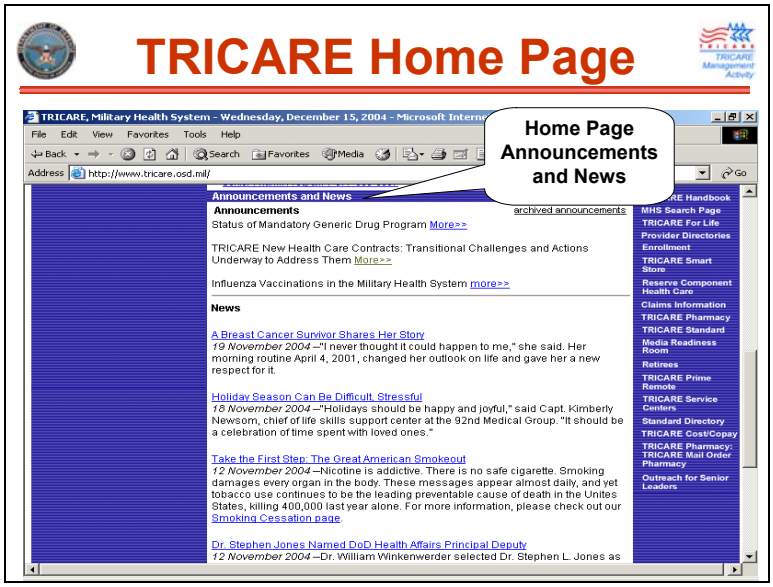
Participant Guide

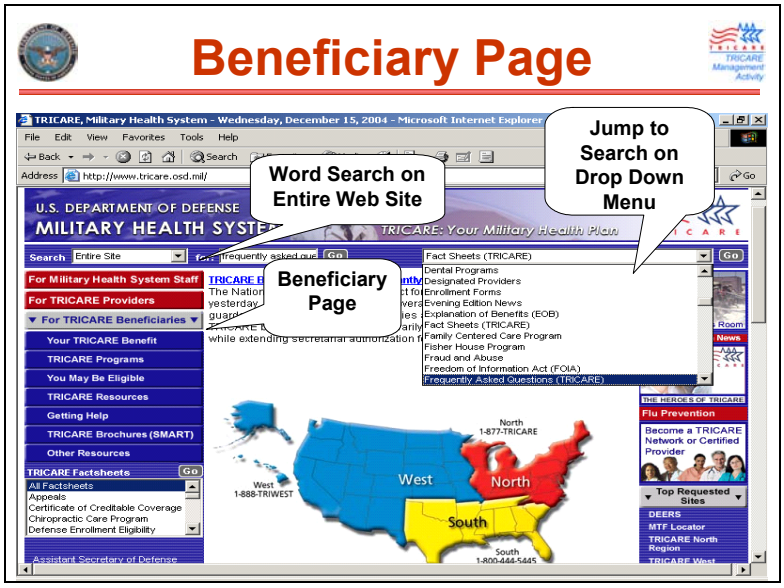
Module Objectives



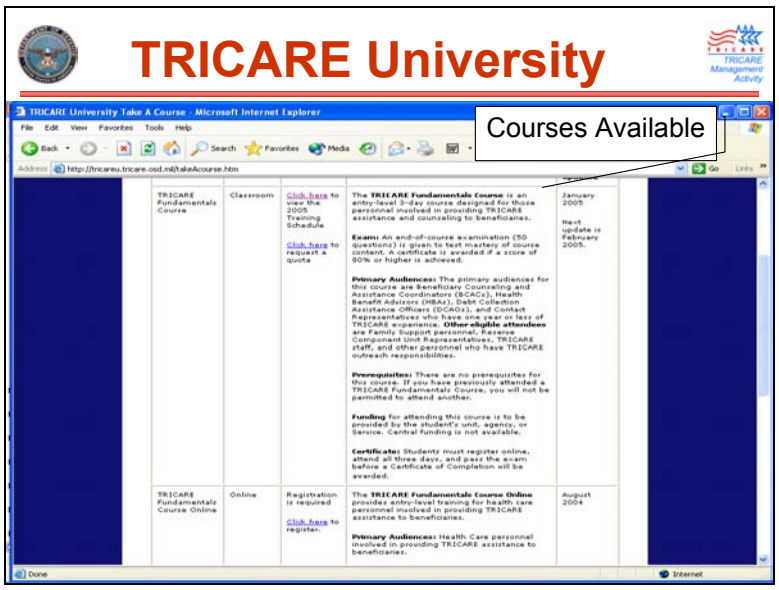
How to Search the TRICARE Web Site

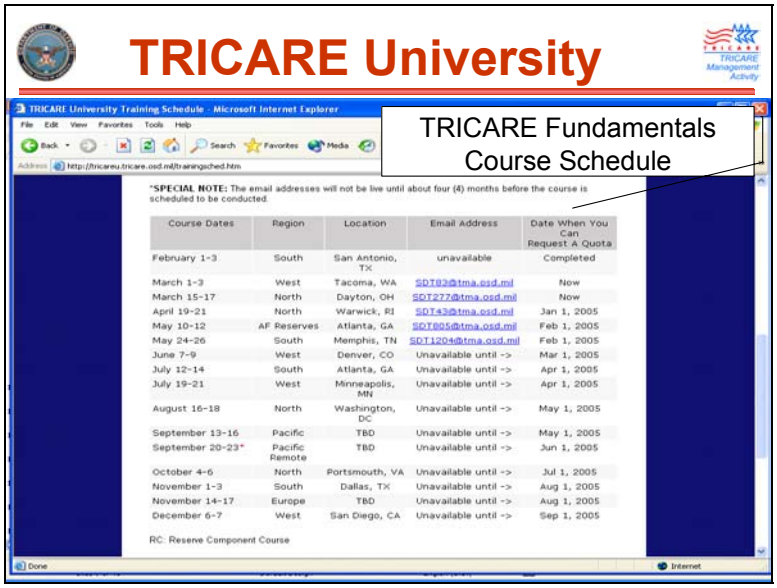

TRICARE Home Page
Home Page continued
Fact Sheets
Top Sites
West
North
South
Other Resources
TRICARE Factsheets
Provider
Top Requested Sites
Announcements and News
Announcements
News


TRICARE Home Page
Home Page Announcements and News
Announcements and News
Announcements
News


Beneficiary Page
Word Search on Entire Web Site
Jump to Search on Drop Down Menu
Beneficiary Page
TRICARE: Your Military Health Plan
For Military Health System Staff
For TRICARE Providers
For TRICARE Beneficiaries
Your TRICARE Benefit
TRICARE Programs
You May Be Eligible
TRICARE Resources
Getting Help
TRICARE Brochures (SMART)
Other Resources
TRICARE Factsheets
Dental Programs
Designated Providers
Enrollment Forms
Evening Edition News
Explanation of Benefits (EOB)
Fact Sheets (TRICARE)
Family Centered Care Program
Fisher House Program
Fraud and Abuse
Freedom of Information Act (FOIA)
Frequently Asked Questions (TRICARE)
West
North
South
Flu Prevention
Become a TRICARE Network or Certified Provider
Top Requested Sites
DEERS
MTF Locator

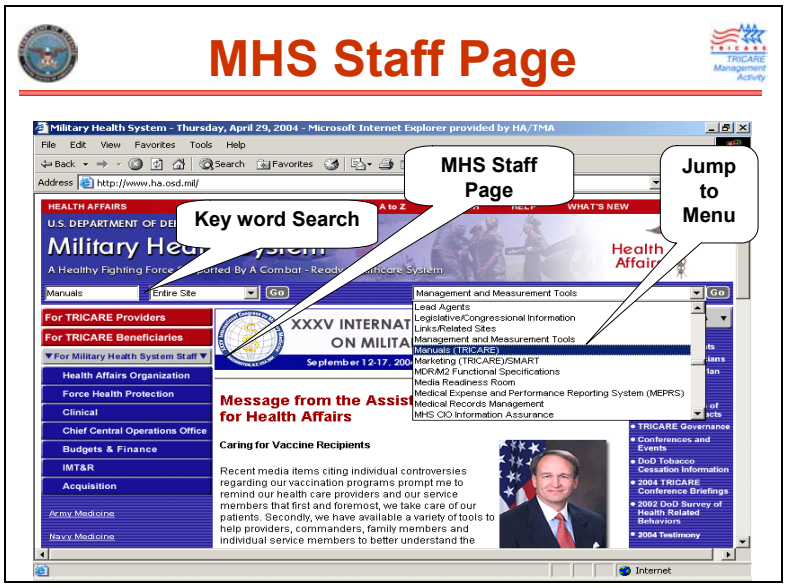
TRICARE University
Take A Course with TRICAREU
TRICARE UNIVERSITY
Course Registration | Resources | Site Map | Conferences | FAQs | Training Schedule | Contact Us
Welcome to TRICARE University - the official Web site for the Staff Development and Training Branch.
The Online TRICARE Fundamentals Course is being updated and will be unavailable for new registrants until the end of April 2005.
Stay tuned to this URL for more information about the 2005 BCAC/DCAO Conference to be held in the Washington DC area August 1-5, 2005. It is being held together with the Communications and Customer Service Conference.
Check out our new link to the Reserve Component Beneficiary Counseling and Assistance Coordinator Web page. See the picture navigation button above.
You Feedback is Important

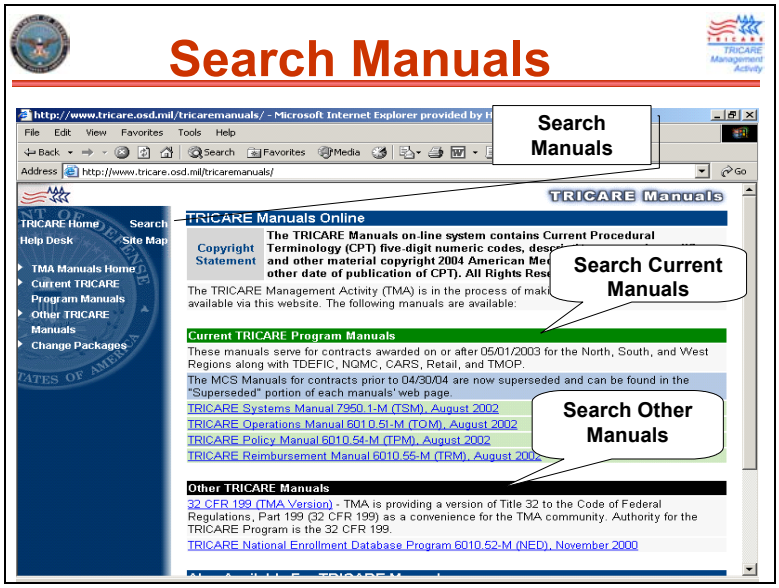


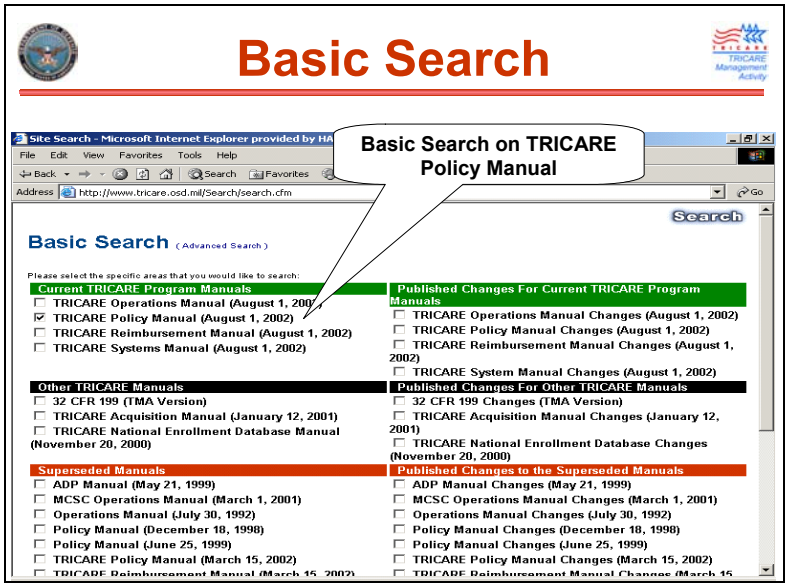


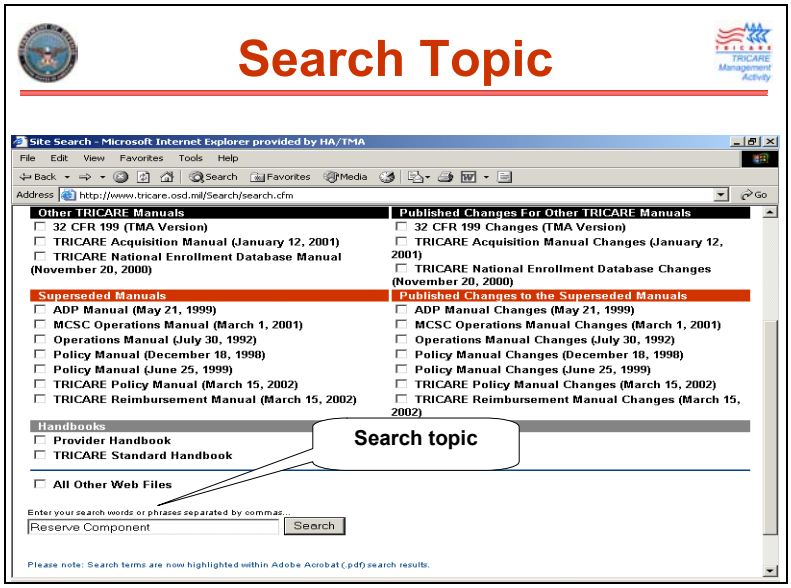
Course Dates	Region	Location	Email Address	Date When You Can Request A Quota
February 1-3	South	San Antonio, TX	unavailable	Completed
March 1-3	West	Tacoma, WA	SDT03@tma.osd.mil	Now
March 15-17	North	Dayton, OH	SDT277@tma.osd.mil	Now
April 19-21	North	Warwick, RI	SDT43@tma.osd.mil	Jan 1, 2005
May 10-12	AF Reserves	Atlanta, GA	SDT805@tma.osd.mil	Feb 1, 2005
May 24-26	South	Memphis, TN	SDT1204@tma.osd.mil	Feb 1, 2005
June 7-9	West	Denver, CO	Unavailable until ->	Mar 1, 2005
July 12-14	South	Atlanta, GA	Unavailable until ->	Apr 1, 2005
July 19-21	West	Minneapolis, MN	Unavailable until ->	Apr 1, 2005
August 16-18	North	Washington, DC	Unavailable until ->	May 1, 2005
September 13-16	Pacific	TBD	Unavailable until ->	May 1, 2005
September 20-23*	Pacific Remote	TBD	Unavailable until ->	Jun 1, 2005
October 4-6	North	Portsmouth, VA	Unavailable until ->	Jul 1, 2005
November 1-3	South	Dallas, TX	Unavailable until ->	Aug 1, 2005
November 14-17	Europe	TBD	Unavailable until ->	Aug 1, 2005
December 6-7	West	San Diego, CA	Unavailable until ->	Sep 1, 2005

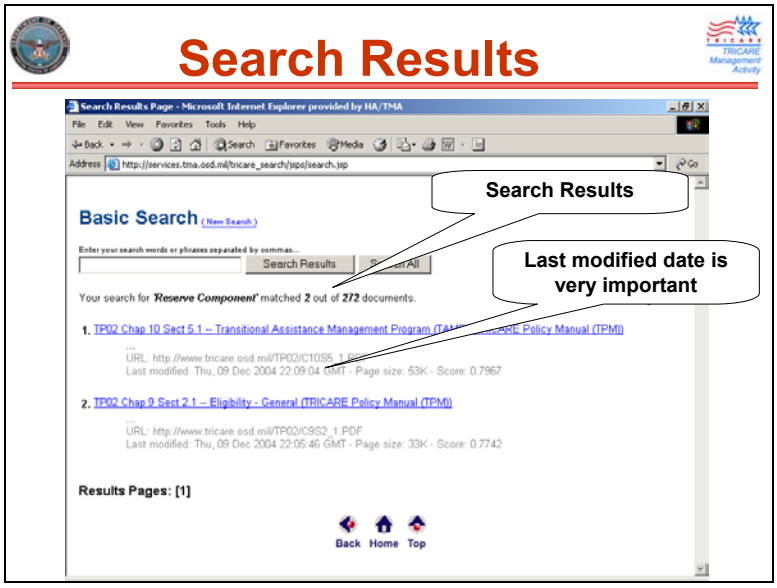
RC: Reserve Component Course

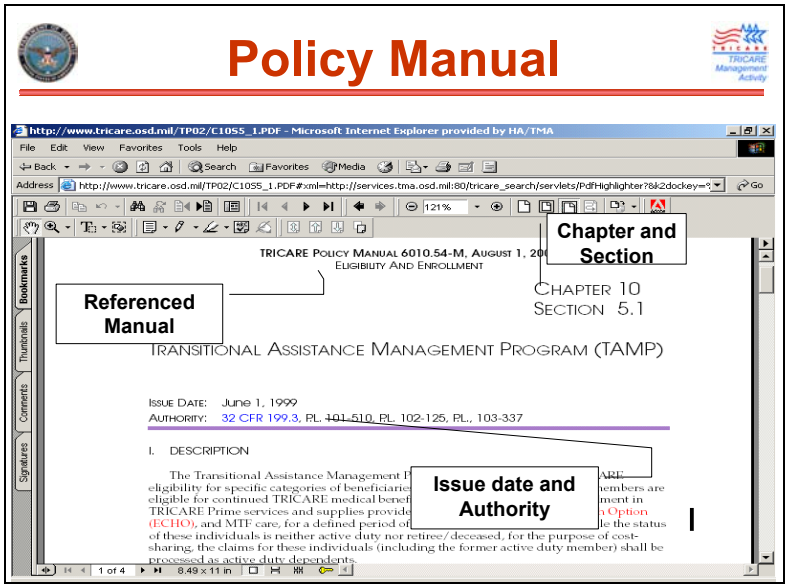

MHS Staff Page
MHS Staff Page
Jump to Menu
Key word Search

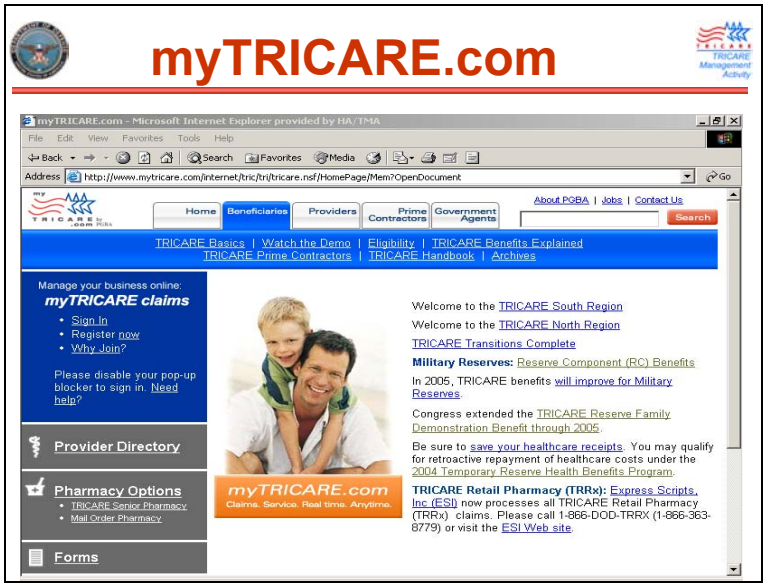

Search Manuals
Search Manuals
Search Current Manuals
Search Other Manuals

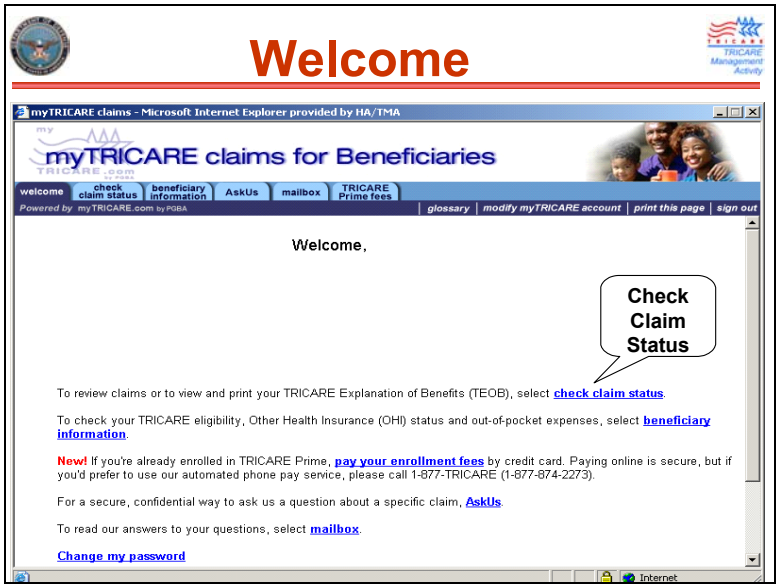

Basic Search
Basic Search on TRICARE Policy Manual
Site Search - Microsoft Internet Explorer provided by HA
Address http://www.tricare.osd.mil/Search/search.cfm
Search
Basic Search (Advanced Search)
Please select the specific areas that you would like to search:
Current TRICARE Program Manuals
TRICARE Operations Manual (August 1, 200
TRICARE Policy Manual (August 1, 2002)
TRICARE Reimbursement Manual (August 1, 2002)
TRICARE Systems Manual (August 1, 2002)
Published Changes For Current TRICARE Program Manuals
TRICARE Operations Manual Changes (August 1, 2002)
TRICARE Policy Manual Changes (August 1, 2002)
TRICARE Reimbursement Manual Changes (August 1, 2002)
TRICARE System Manual Changes (August 1, 2002)
Other TRICARE Manuals
32 CFR 199 (TMA Version)
TRICARE Acquisition Manual (January 12, 2001)
TRICARE National Enrollment Database Manual (November 20, 2000)
Published Changes For Other TRICARE Manuals
32 CFR 199 Changes (TMA Version)
TRICARE Acquisition Manual Changes (January 12, 2001)
TRICARE National Enrollment Database Changes (November 20, 2000)
Superseded Manuals
ADP Manual (May 21, 1999)
MCSC Operations Manual (March 1, 2001)
Operations Manual (July 30, 1992)
Policy Manual (December 18, 1998)
Policy Manual (June 25, 1999)
TRICARE Policy Manual (March 15, 2002)
Published Changes to the Superseded Manuals
ADP Manual Changes (May 21, 1999)
MCSC Operations Manual Changes (March 1, 2001)
Operations Manual Changes (July 30, 1992)
Policy Manual Changes (December 18, 1998)
Policy Manual Changes (June 25, 1999)
TRICARE Policy Manual Changes (March 15, 2002)

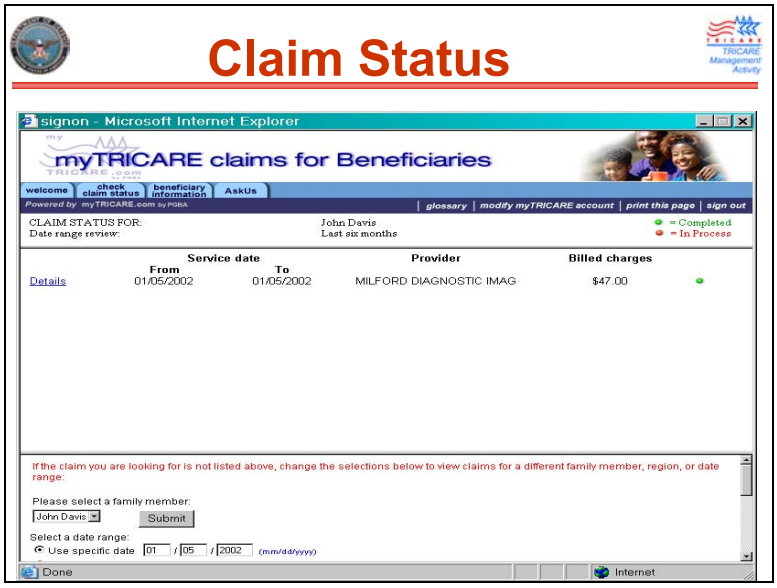

Search Topic
Site Search - Microsoft Internet Explorer provided by HA/TMA
Address http://www.tricare.osd.mil/Search/search.cfm
Other TRICARE Manuals
32 CFR 199 (TMA Version)
TRICARE Acquisition Manual (January 12, 2001)
TRICARE National Enrollment Database Manual (November 20, 2000)
Published Changes For Other TRICARE Manuals
32 CFR 199 Changes (TMA Version)
TRICARE Acquisition Manual Changes (January 12, 2001)
TRICARE National Enrollment Database Changes (November 20, 2000)
Superseded Manuals
ADP Manual (May 21, 1999)
MCSC Operations Manual (March 1, 2001)
Operations Manual (July 30, 1992)
Policy Manual (December 18, 1998)
Policy Manual (June 25, 1999)
TRICARE Policy Manual (March 15, 2002)
TRICARE Reimbursement Manual (March 15, 2002)
Published Changes to the Superseded Manuals
ADP Manual Changes (May 21, 1999)
MCSC Operations Manual Changes (March 1, 2001)
Operations Manual Changes (July 30, 1992)
Policy Manual Changes (December 18, 1998)
Policy Manual Changes (June 25, 1999)
TRICARE Policy Manual Changes (March 15, 2002)
TRICARE Reimbursement Manual Changes (March 15, 2002)
Handbooks
Provider Handbook
TRICARE Standard Handbook
All Other Web Files
Search topic
Enter your search words or phrases separated by commas...
Reserve Component
Search
Please note: Search terms are now highlighted within Adobe Acrobat (.pdf) search results.

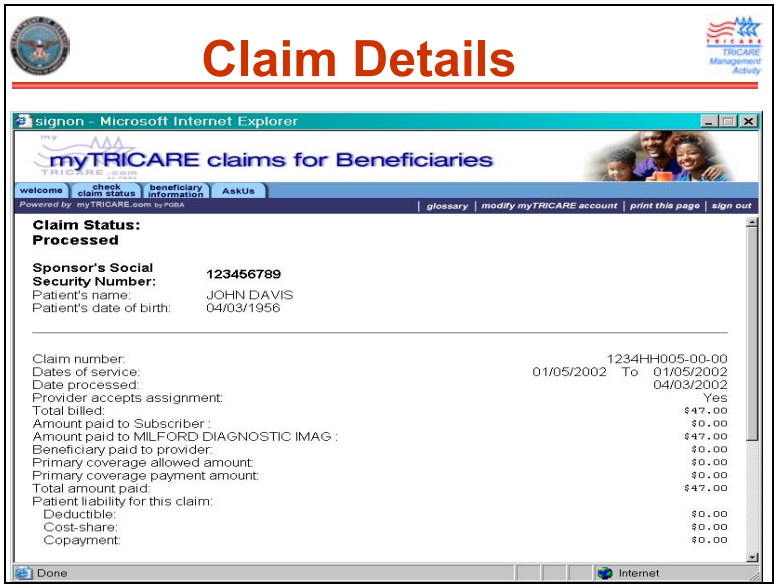

Search Results
Search Results Page - Microsoft Internet Explorer provided by HA/TMA
Basic Search
Search Results
Last modified date is very important
Your search for 'Reserve Component' matched 2 out of 272 documents.
1. TP02 Chap 10 Sect 5.1 -- Transitional Assistance Management Program (TAMP)
2. TP02 Chap 9 Sect 2.1 -- Eligibility - General (TRICARE Policy Manual (TPM))
Results Pages: [1]
Back
Home
Top


Policy Manual
Chapter and Section
Referenced Manual
Issue date and Authority
TRICARE POLICY MANUAL 6010.54-M, AUGUST 1, 200
ELIGIBILITY AND ENROLLMENT
CHAPTER 10
SECTION 5.1
TRANSITIONAL ASSISTANCE MANAGEMENT PROGRAM (TAMP)
ISSUE DATE: June 1, 1999
AUTHORITY: 32 CFR 199.3, P.L. 101-510, P.L. 102-125, P.L., 103-337
I. DESCRIPTION

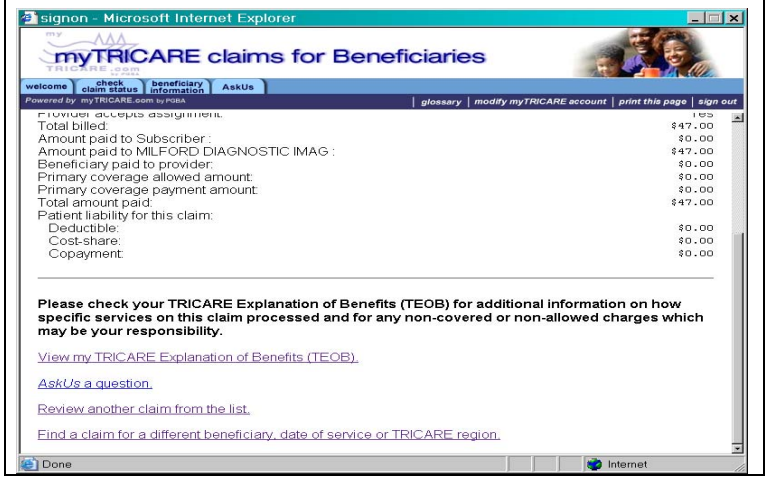

myTRICARE.com
myTRICARE.com - Microsoft Internet Explorer provided by HA/TMA
Home
Beneficiaries
Providers
Prime Contractors
Government Agents
Search
TRICARE Basics | Watch the Demo | Eligibility | TRICARE Benefits Explained
TRICARE Prime Contractors | TRICARE Handbook | Archives
Manage your business online:
myTRICARE claims
Sign In
Register now
Why Join?
Please disable your pop-up blocker to sign in. Need help?
Provider Directory
Pharmacy Options
TRICARE Senior Pharmacy
Mail Order Pharmacy
Forms
myTRICARE.com
Claims. Service. Real time. Anytime.
Welcome to the TRICARE South Region
Welcome to the TRICARE North Region
TRICARE Transitions Complete
Military Reserves: Reserve Component (RC) Benefits
In 2005, TRICARE benefits will improve for Military Reserves.
Congress extended the TRICARE Reserve Family Demonstration Benefit through 2005.
Be sure to save your healthcare receipts. You may qualify for retroactive repayment of healthcare costs under the 2004 Temporary Reserve Health Benefits Program.
TRICARE Retail Pharmacy (TRRx): Express Scripts, Inc (ESI) now processes all TRICARE Retail Pharmacy (TRRx) claims. Please call 1-866-DOD-TRRX (1-866-363-8779) or visit the ESI Web site.


Welcome
myTRICARE claims - Microsoft Internet Explorer provided by HA/TMA
myTRICARE claims for Beneficiaries
welcome
check claim status
beneficiary information
AskUs
mailbox
TRICARE Prime fees
glossary | modify myTRICARE account | print this page | sign out
Welcome,
Check Claim Status
To review claims or to view and print your TRICARE Explanation of Benefits (TEOB), select check claim status.
To check your TRICARE eligibility, Other Health Insurance (OHI) status and out-of-pocket expenses, select beneficiary information.
New! If you're already enrolled in TRICARE Prime, pay your enrollment fees by credit card. Paying online is secure, but if you'd prefer to use our automated phone pay service, please call 1-877-TRICARE (1-877-874-2273).
For a secure, confidential way to ask us a question about a specific claim, AskUs.
To read our answers to your questions, select mailbox.
Change my password

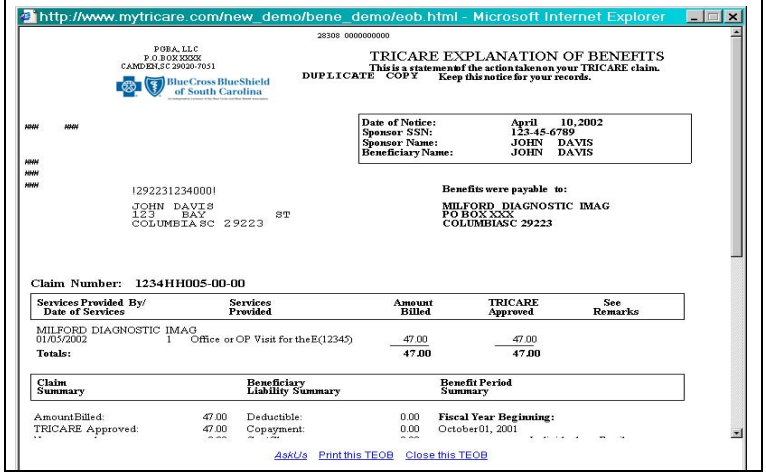

Claim Status
signon - Microsoft Internet Explorer
myTRICARE claims for Beneficiaries
welcome
check claim status
beneficiary information
AskUs
glossary | modify myTRICARE account | print this page | sign out
CLAIM STATUS FOR:
John Davis
Date range review:
Last six months
= Completed
= In Process
Service date
From
To
Provider
Billed charges
Details
01/05/2002
01/05/2002
MILFORD DIAGNOSTIC IMAG
$47.00
If the claim you are looking for is not listed above, change the selections below to view claims for a different family member, region, or date range:
Please select a family member:
John Davis
Submit
Select a date range:
Use specific date
01
05
2002
(mm/dd/yyyy)
Done
Internet


Claim Details
signon - Microsoft Internet Explorer
myTRICARE claims for Beneficiaries
welcome
check claim status
beneficiary information
AskUs
glossary | modify myTRICARE account | print this page | sign out
Claim Status:
Processed
Sponsor's Social Security Number:
123456789
Patient's name:
JOHN DAVIS
Patient's date of birth:
04/03/1956
Claim number:
1234HH005-00-00
Dates of service:
01/05/2002 To 01/05/2002
Date processed:
04/03/2002
Provider accepts assignment:
Yes
Total billed:
$47.00
Amount paid to Subscriber :
$0.00
Amount paid to MILFORD DIAGNOSTIC IMAG :
$47.00
Beneficiary paid to provider:
$0.00
Primary coverage allowed amount:
$0.00
Primary coverage payment amount:
$0.00
Total amount paid:
$47.00
Patient liability for this claim:
Deductible:
$0.00
Cost-share:
$0.00
Copayment:
$0.00
Done
Internet

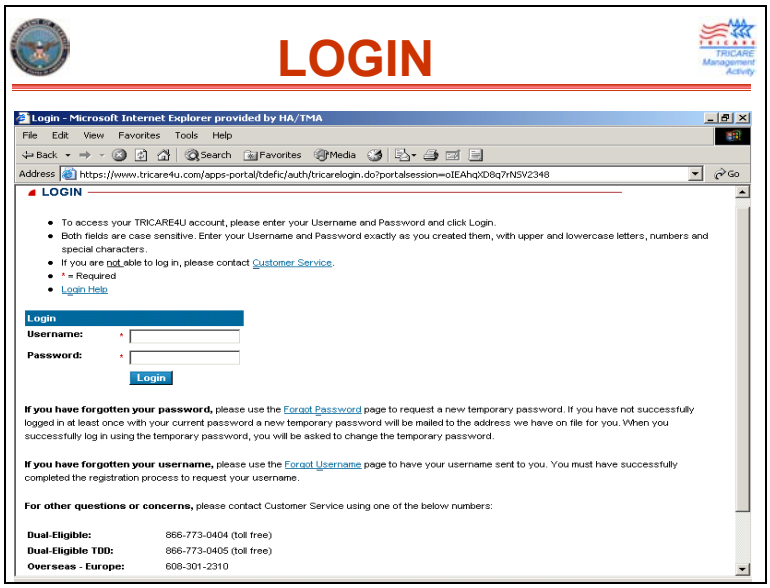
Claim Details

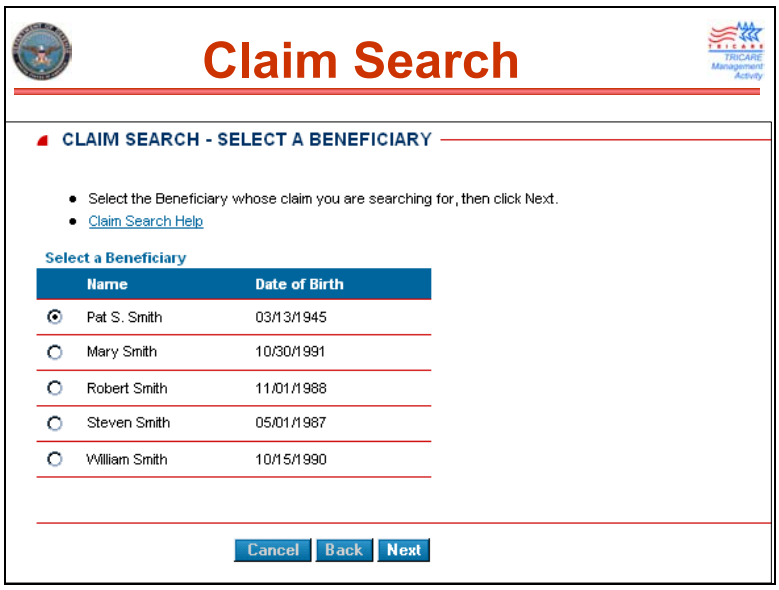


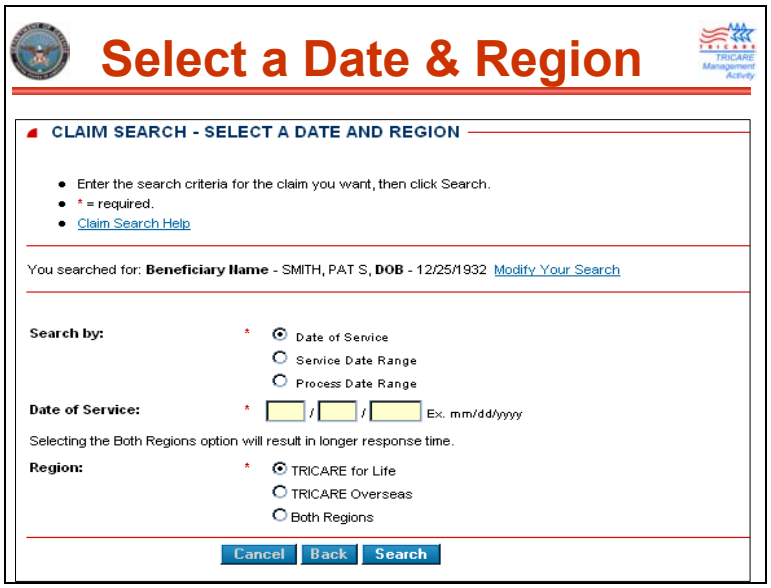
EOB

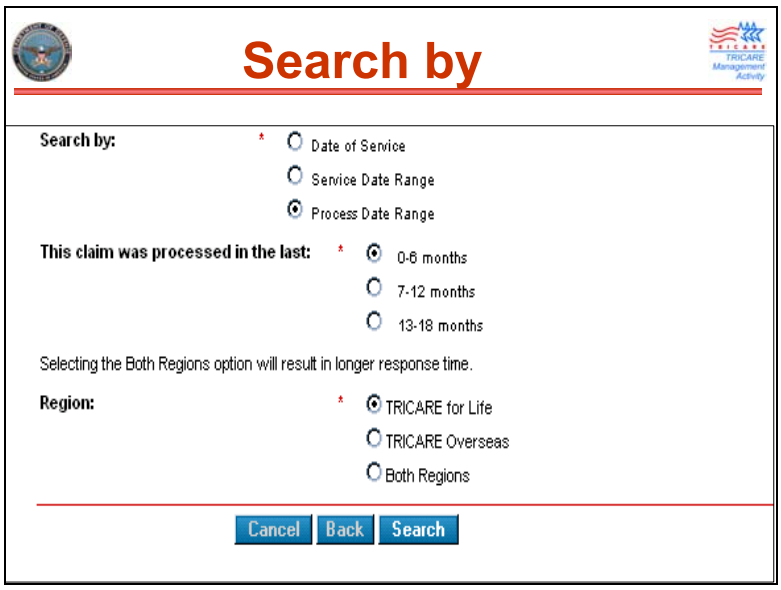


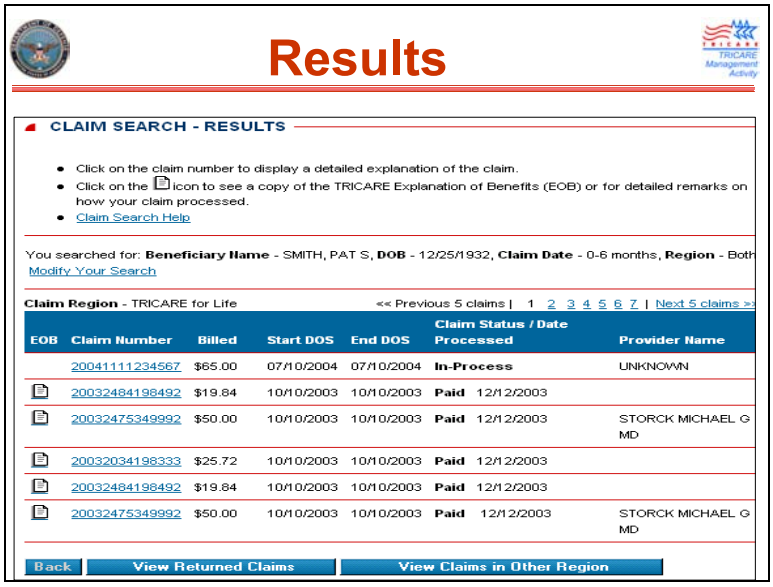
TRICARE4u.com
Tricare4u.com - Microsoft Internet Explorer provided by HA/TMA
https://www.tricare4u.com/servlet/portal/?escmd=startup
RESOURCES CONTACT HELP
LOGIN
Forgot Password?
Forgot Username?
Contact Us
REGISTER
For instant, reliable access to all your TRICARE information.
Register DCAO/BCAC
Registration information.
In The Spotlight
WPS Health Insurance received two Web design awards for its new TRICARE4u Web site...
Read More
Welcome Home to Tricare4u
Get instant, reliable access to your TRICARE. People you know. Experience you trust.
BENEFICIARIES
Am I a Beneficiary?
If you have TRICARE Health Insurance to cover medical expenses, you are a beneficiary.
Register as a Beneficiary
Learn More
PROVIDERS
Am I a Provider?
If you work in a medical facility that accepts TRICARE Health Insurance, you are a provider.
Register as a Provider
Learn More
Report Fraud
Privacy Practices
Legal Disclaimer
TRICARE4U.com is proud to be partnered with:
WPS
TriWest
HUMANA

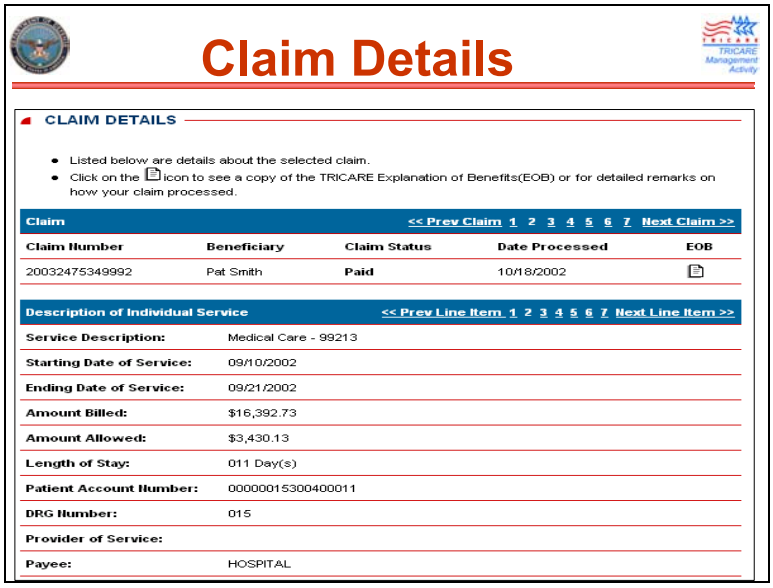

LOGIN
Login - Microsoft Internet Explorer provided by HA/TMA
https://www.tricare4u.com/apps-portal/tdefic/auth/tricarelogin.do?portalsession=oIEAhqXD8q7rNSV2348
LOGIN
To access your TRICARE4U account, please enter your Username and Password and click Login.
Both fields are case sensitive. Enter your Username and Password exactly as you created them, with upper and lowercase letters, numbers and special characters.
If you are not able to log in, please contact Customer Service.
* = Required
Login Help
Login
Username:
Password:
Login
If you have forgotten your password, please use the Forgot Password page to request a new temporary password. If you have not successfully logged in at least once with your current password a new temporary password will be mailed to the address we have on file for you. When you successfully log in using the temporary password, you will be asked to change the temporary password.
If you have forgotten your username, please use the Forgot Username page to have your username sent to you. You must have successfully completed the registration process to request your username.
For other questions or concerns, please contact Customer Service using one of the below numbers:
Dual-Eligible: 866-773-0404 (toll free)
Dual-Eligible TDD: 866-773-0405 (toll free)
Overseas - Europe: 608-301-2310

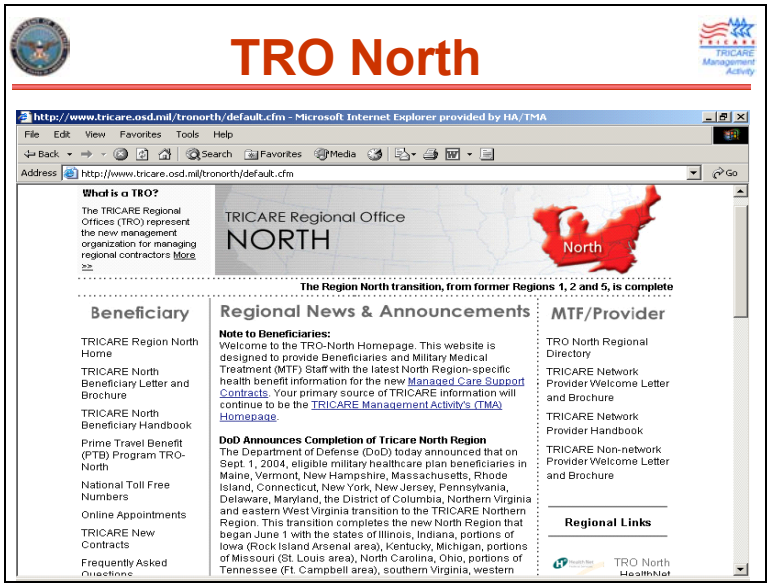

Claim Search
CLAIM SEARCH - SELECT A BENEFICIARY
Select the Beneficiary whose claim you are searching for, then click Next.
Claim Search Help
Select a Beneficiary
Name
Date of Birth
Pat S. Smith
03/13/1945
Mary Smith
10/30/1991
Robert Smith
11/01/1988
Steven Smith
05/01/1987
William Smith
10/15/1990
Cancel
Back
Next


Select a Date & Region
CLAIM SEARCH - SELECT A DATE AND REGION
Enter the search criteria for the claim you want, then click Search.
* = required.
Claim Search Help
You searched for: Beneficiary Name - SMITH, PAT S, DOB - 12/25/1932 Modify Your Search
Search by:
Date of Service
Service Date Range
Process Date Range
Date of Service:
Ex. mm/dd/yyyy
Selecting the Both Regions option will result in longer response time.
Region:
TRICARE for Life
TRICARE Overseas
Both Regions
Cancel
Back
Search


Search by
Search by: * Date of Service
Service Date Range
Process Date Range
This claim was processed in the last: * 0-6 months
7-12 months
13-18 months
Selecting the Both Regions option will result in longer response time.
Region: * TRICARE for Life
TRICARE Overseas
Both Regions
Cancel
Back
Search


Results
CLAIM SEARCH - RESULTS
Click on the claim number to display a detailed explanation of the claim.
Click on the icon to see a copy of the TRICARE Explanation of Benefits (EOB) or for detailed remarks on how your claim processed.
Claim Search Help
You searched for: Beneficiary Name - SMITH, PAT S, DOB - 12/25/1932, Claim Date - 0-6 months, Region - Both
Modify Your Search
Claim Region - TRICARE for Life
<< Previous 5 claims | 1 2 3 4 5 6 7 | Next 5 claims >>
EOB Claim Number Billed Start DOS End DOS Claim Status / Date Processed Provider Name
20041111234567 $65.00 07/10/2004 07/10/2004 In-Process UNKNOWN
20032484198492 $19.84 10/10/2003 10/10/2003 Paid 12/12/2003
20032475349992 $50.00 10/10/2003 10/10/2003 Paid 12/12/2003 STORCK MICHAEL G MD
20032034198333 $25.72 10/10/2003 10/10/2003 Paid 12/12/2003
20032484198492 $19.84 10/10/2003 10/10/2003 Paid 12/12/2003
20032475349992 $50.00 10/10/2003 10/10/2003 Paid 12/12/2003 STORCK MICHAEL G MD
Back
View Returned Claims
View Claims in Other Region


Claim Details
CLAIM DETAILS
Listed below are details about the selected claim.
Click on the icon to see a copy of the TRICARE Explanation of Benefits(EOB) or for detailed remarks on how your claim processed.
Claim
<< Prev Claim 1 2 3 4 5 6 7 Next Claim >>
Claim Number
Beneficiary
Claim Status
Date Processed
EOB
20032475349992
Pat Smith
Paid
10/18/2002
Description of Individual Service
<< Prev Line Item 1 2 3 4 5 6 7 Next Line Item >>
Service Description: Medical Care - 99213
Starting Date of Service: 09/10/2002
Ending Date of Service: 09/21/2002
Amount Billed: $16,392.73
Amount Allowed: $3,430.13
Length of Stay: 011 Day(s)
Patient Account Number: 00000015300400011
DRG Number: 015
Provider of Service:
Payee: HOSPITAL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The Region North transition, from former Regions 1, 2 and 5, is complete
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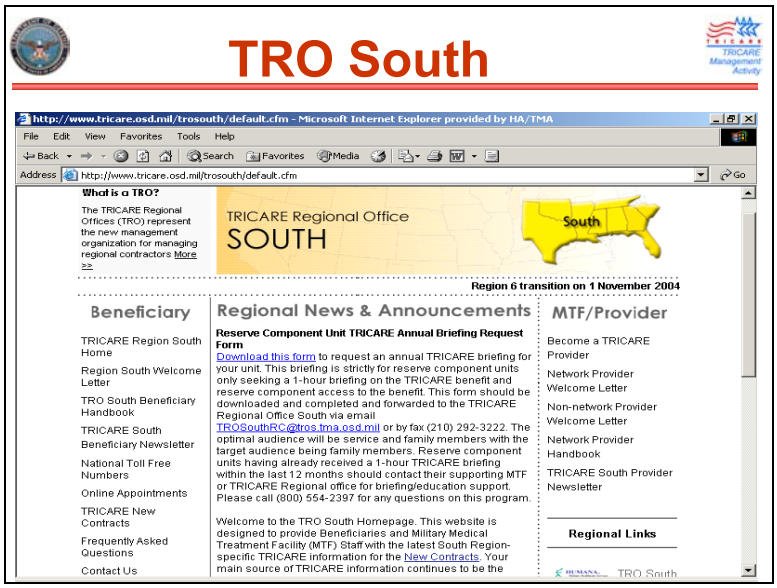
TRICARE New Contracts
Frequently Asked Questions
Regional News & Announcements
Note to Beneficiaries:
Welcome to the TRO-North Homepage. This website is designed to provide Beneficiaries and Military Medical Treatment (MTF) Staff with the latest North Region-specific health benefit information for the new Managed Care Support Contracts. Your primary source of TRICARE information will continue to be the TRICARE Management Activity's (TMA) Homepage.
DoD Announces Completion of Tricare North Region
The Department of Defense (DoD) today announced that on Sept. 1, 2004, eligible military healthcare plan beneficiaries in Maine, Vermont, New Hampshire, Massachusetts, Rhode Island, Connecticut, New York, New Jersey, Pennsylvania, Delaware, Maryland, the District of Columbia, Northern Virginia and eastern West Virginia transition to the TRICARE Northern Region. This transition completes the new North Region that began June 1 with the states of Illinois, Indiana, portions of Iowa (Rock Island Arsenal area), Kentucky, Michigan, portions of Missouri (St. Louis area), North Carolina, Ohio, portions of Tennessee (Ft. Campbell area), southern Virginia, western
MTF/Provider
TRO North Regional Directory
TRICARE Network Provider Welcome Letter and Brochure
TRICARE Network Provider Handbook
TRICARE Non-network Provider Welcome Letter and Brochure
Regional Links
TRO North HealthNet


TRO South
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Region 6 transition on 1 November 2004
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Region South Welcome Letter
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TRICARE South Beneficiary Newsletter
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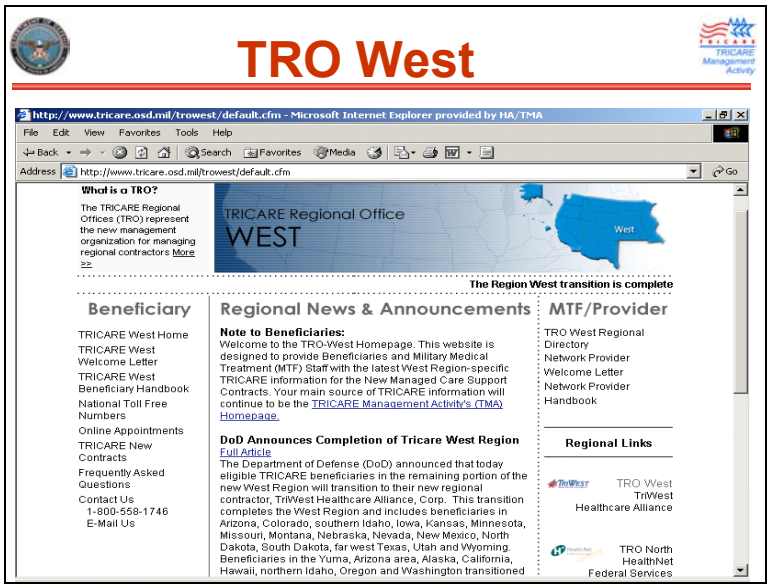
Contact Us
Regional News & Announcements
Reserve Component Unit TRICARE Annual Briefing Request Form
Download this form to request an annual TRICARE briefing for your unit. This briefing is strictly for reserve component units only seeking a 1-hour briefing on the TRICARE benefit and reserve component access to the benefit. This form should be downloaded and completed and forwarded to the TRICARE Regional Office South via email TROSouthRC@tros.tma.osd.mil or by fax (210) 292-3222. The optimal audience will be service and family members with the target audience being family members. Reserve component units having already received a 1-hour TRICARE briefing within the last 12 months should contact their supporting MTF or TRICARE Regional office for briefing/education support. Please call (800) 554-2397 for any questions on this program.
Welcome to the TRO South Homepage. This website is designed to provide Beneficiaries and Military Medical Treatment Facility (MTF) Staff with the latest South Region-specific TRICARE information for the New Contracts. Your main source of TRICARE information continues to be the
MTF/Provider
Become a TRICARE Provider
Network Provider Welcome Letter
Non-network Provider Welcome Letter
Network Provider Handbook
TRICARE South Provider Newsletter
Regional Links
TRO South


TRO West
http://www.tricare.osd.mil/trowest/default.cfm - Microsoft Internet Explorer provided by HA/TMA
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Address http://www.tricare.osd.mil/trowest/default.cfm
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The Region West transition is complete
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Online Appointments
TRICARE New Contracts
Frequently Asked Questions
Contact Us
1-800-558-1746
E-Mail Us
Regional News & Announcements
Note to Beneficiaries:
Welcome to the TRO-West Homepage. This website is designed to provide Beneficiaries and Military Medical Treatment (MTF) Staff with the latest West Region-specific TRICARE information for the New Managed Care Support Contracts. Your main source of TRICARE information will continue to be the TRICARE Management Activity's (TMA) Homepage.
DoD Announces Completion of Tricare West Region
Full Article
The Department of Defense (DoD) announced that today eligible TRICARE beneficiaries in the remaining portion of the new West Region will transition to their new regional contractor, TriWest Healthcare Alliance, Corp. This transition completes the West Region and includes beneficiaries in Arizona, Colorado, southern Idaho, Iowa, Kansas, Minnesota, Missouri, Montana, Nebraska, Nevada, New Mexico, North Dakota, South Dakota, far west Texas, Utah and Wyoming. Beneficiaries in the Yuma, Arizona area, Alaska, California, Hawaii, northern Idaho, Oregon and Washington transitioned
MTF/Provider
TRO West Regional Directory
Network Provider Welcome Letter
Network Provider Handbook
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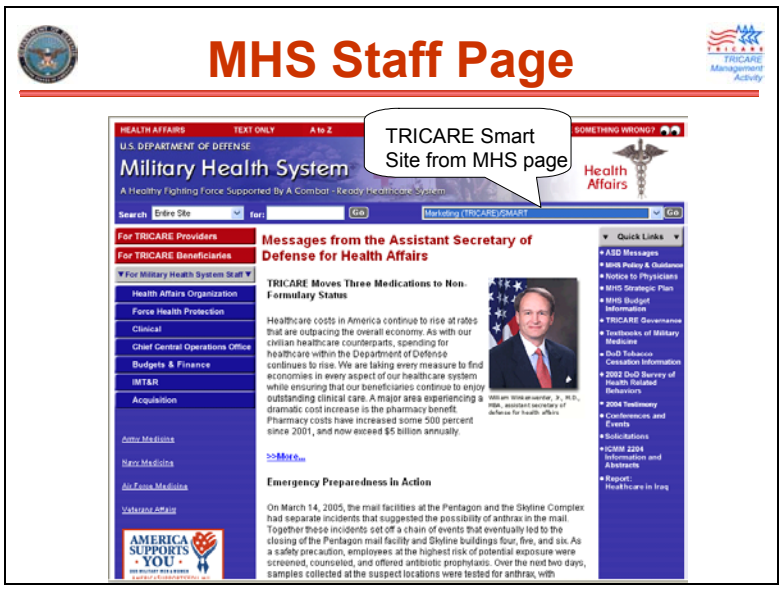
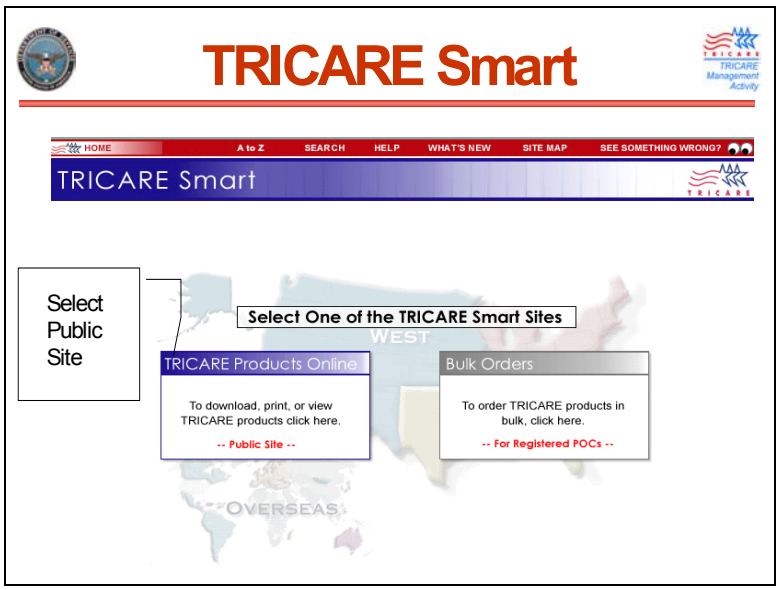
TRO West
TriWest Healthcare Alliance
TRO North
HealthNet Federal Services


MHS Staff Page
TRICARE Smart Site from MHS page
Military Health System
Health Affairs
Messages from the Assistant Secretary of Defense for Health Affairs
TRICARE Moves Three Medications to Non-Formulary Status
Emergency Preparedness In Action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-- For Registered POCs --
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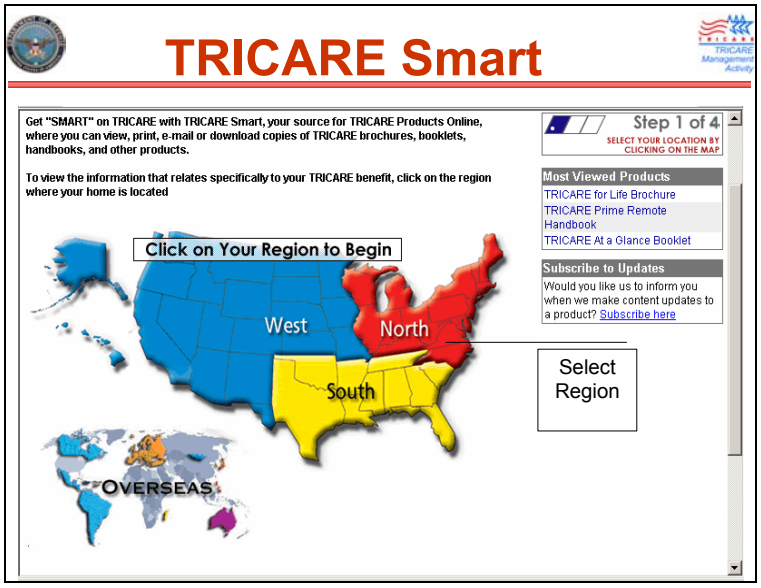
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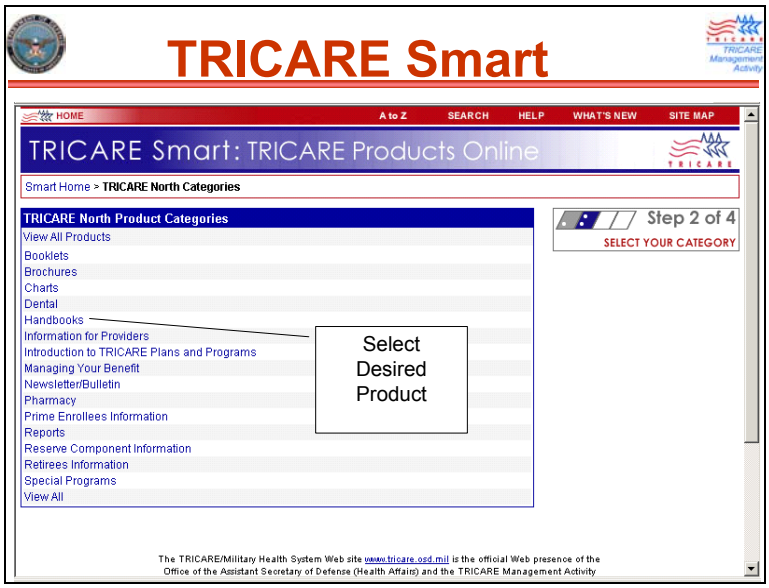
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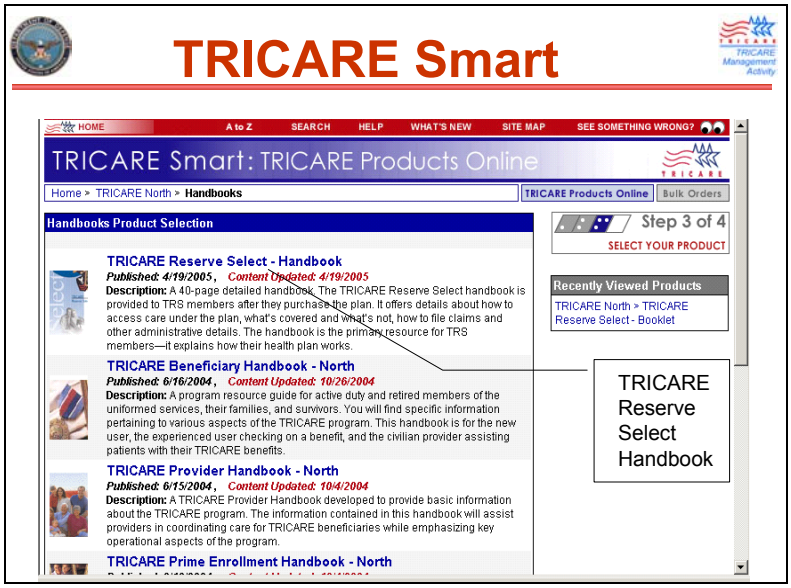
Select Desired Product
The TRICARE/Military Health System Web site www.tricare.osd.mil is the official Web presence of the Office of the Assistant Secretary of Defense (Health Affairs) and the TRICARE Management Activity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Handbooks Product Selection
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SELECT YOUR PRODUCT
TRICARE Reserve Select - Handbook
Published: 4/19/2005, Content Updated: 4/19/2005
Description: A 40-page detailed handbook. The TRICARE Reserve Select handbook is provided to TRS members after they purchase the plan. It offers details about how to access care under the plan, what's covered and what's not, how to file claims and other administrative details. The handbook is the primary resource for TRS members—it explains how their health plan works.
TRICARE Beneficiary Handbook - North
Published: 6/16/2004, Content Updated: 10/26/2004
Description: A program resource guide for active duty and retired members of the uniformed services, their families, and survivors. You will find specific information pertaining to various aspects of the TRICARE program. This handbook is for the new user, the experienced user checking on a benefit, and the civilian provider assisting patients with their TRICARE benefits.
TRICARE Provider Handbook - North
Published: 6/15/2004, Content Updated: 10/4/2004
Description: A TRICARE Provider Handbook developed to provide basic information about the TRICARE program. The information contained in this handbook will assist providers in coordinating care for TRICARE beneficiaries while emphasizing key operational aspects of the program.
TRICARE Prime Enrollment Handbook - North
Recently Viewed Products
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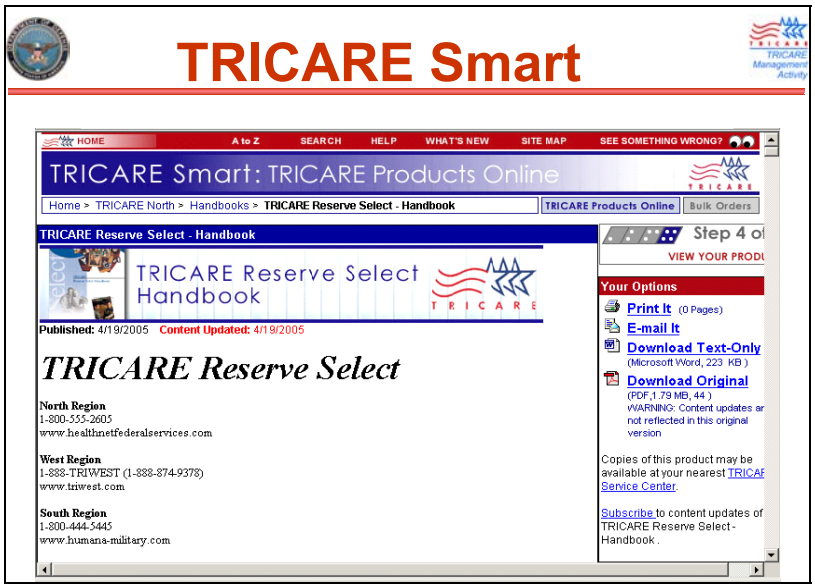
TRICARE Reserve Select Handbook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www.healthnetfederalservices.com
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www.triwest.com
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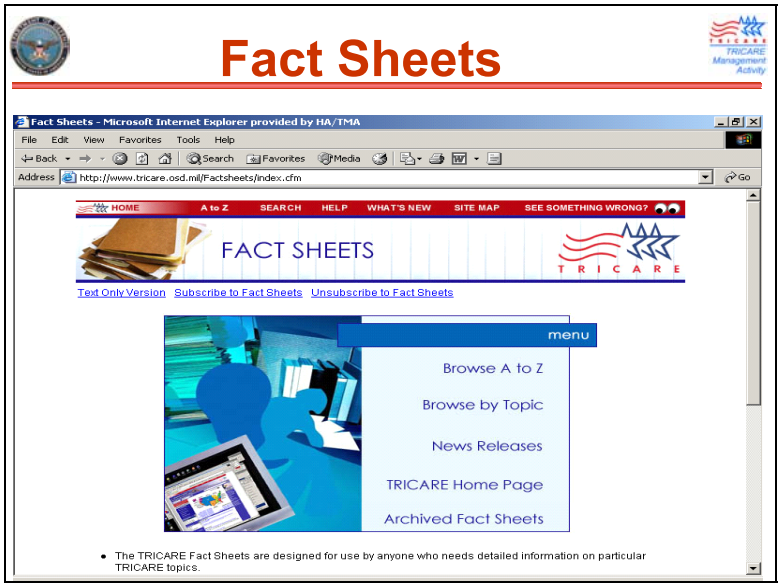
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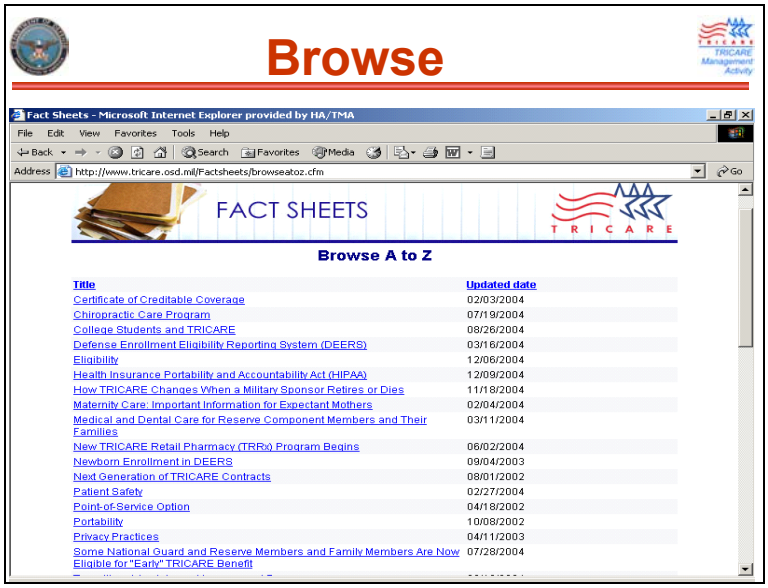
The TRICARE Fact Sheets are designed for use by anyone who needs detailed information on particular TRICARE topics.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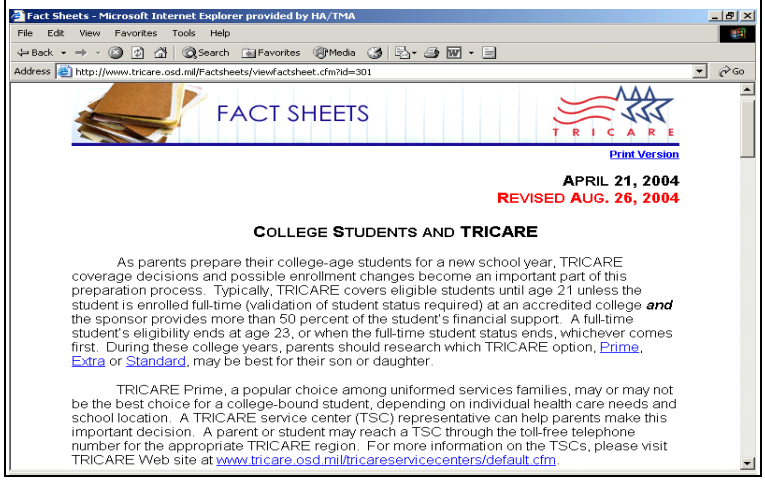
Certificate of Creditable Coverage 02/03/2004
Chiropractic Care Program 07/19/2004
College Students and TRICARE 08/26/2004
Defense Enrollment Eligibility Reporting System (DEERS) 03/16/2004
Eligibility 12/06/2004
Health Insurance Portability and Accountability Act (HIPAA) 12/09/2004
How TRICARE Changes When a Military Sponsor Retires or Dies 11/18/2004
Maternity Care: Important Information for Expectant Mothers 02/04/2004
Medical and Dental Care for Reserve Component Members and Their Families 03/11/2004
New TRICARE Retail Pharmacy (TRRx) Program Begins 06/02/2004
Newborn Enrollment in DEERS 09/04/2003
Next Generation of TRICARE Contracts 08/01/2002
Patient Safety 02/27/2004
Point-of-Service Option 04/18/2002
Portability 10/08/2002
Privacy Practices 04/11/2003
Some National Guard and Reserve Members and Family Members Are Now Eligible for "Early" TRICARE Benefit 07/28/2004

Fact Sheet



Module Objectives

- Navigate the TRICARE Web site
- Search for information on the TRICARE Web site